

Leadership Innovation Compassion



St. Christopher's
Hospital for Children

TENET

MESSAGE FROM JEFF GREEN, CEO

Hello, I am Jeff Green, CEO of St. Christopher's Hospital for Children. I would like to invite you to visit St. Christopher's and experience the great things happening at our hospital.

Our goal is 100% commitment in everyone you encounter. And you will sense excitement about St. Christopher's and what it represents. Today, we are expressing that spirit in everything that we do. On these pages, we want to give you:

- a look at our **service orientation**;
- a sense of the impressive **breadth of care** we offer;
- and some highlights of our **advanced services** and special areas of focus.

We are proud of our strengths in high level sub-specialty care for many major child-specific disease areas, as well as the compassionate primary care we provide to the surrounding community. Our doctors, nurses, therapists, and other pediatric healthcare staff members show a high level of dedication to their work, and use some of the latest, advanced approaches to care. We are recognized as both a referral hospital and a pediatric community hospital that puts the patient and family first.

We offer ready access, highly skilled staff, comprehensive programs, and relationships built with customer service. We invite you to explore the resources of the St. Christopher's Hospital for Children.

Jeff Green

Chief Executive Officer

St. Christopher's Hospital for Children

comprehensive care, designed for children

A service orientation for patients and referring physicians.

A consuming focus on children.

And a proper understanding of the family.

Since 1875, the highly qualified medical professionals and healthcare staff of St. Christopher's Hospital for Children have held tightly to these traditions of care. We offer many sophisticated subspecialists and many family pediatricians for the local community, and surrounding region.

Through its simultaneous roles in clinical service, teaching, and research, St. Christopher's has achieved medical firsts in many pediatric disciplines from neonatal care to organ transplantation. Its campus and system of care now receive more than [200,000?] visits a year for inpatient, outpatient, and emergency care.

created for patients and parents, organized for referring physicians

As a major referral center and a source of routine well-child care for thousands of young people, St. Christopher's offers the insight and team depth to handle many pediatric conditions. At the same, we are contributing to the medical strides that are improving care for a host of childhood diseases and conditions.

For a developmental disorder, orthopaedic disability, heart condition, or debilitating allergy – or for a chest cold, earache, school physical or scheduled immunization – our center serves as a single-stop source for care. We pride ourselves on being available and on having the **qualifications, experience, and programs** that many patients need and referring doctors want.



*Throughout our general pediatric and subspecialty services,
the care at St. Christopher's is excellent...*

Daniel V. Schidlow, MD, Physician-in-Chief

accessibility

We're right here, near many of our patients – and many are more than willing to come the distance. Why? For our expertise and specialized medical care, yes, but there's more: At St. Christopher's, we make a point of knowing our patients' names, their parents names, and our referring physicians' names. And they know our staff members. That's just the way we approach care, and we have a dedication to advanced medical treatments and individualized care.

Our capable doctors are **personally responsible** to our clients, who are the children we treat and the referrers who entrust their patients to our care. Our consultative physicians in general pediatrics and our pediatric subspecialists make themselves directly reachable. We understand the job of community pediatricians and family-level physicians, and we believe it shows in how we consult, collaborate, and coordinate with community doctors.



“With a single phone call, the primary care doctor or other referrer is speaking directly to one of us – to the receiving physician, without intermediary.”

Charles Reed, MD, Chief of General Pediatrics, Director, Pediatric Generalist Service

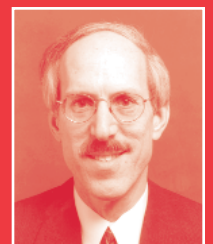
compassion in a top children's hospital

St. Christopher's is defined by the relationship of those who work here with patients and their families. We're not the largest children's hospital in the region and that makes us the right size for **our mission**.

We want those who come here to get well and get the fullest possible care as soon as possible – and to get to know their caregivers in the process. That's why we created a family-friendly environment. Our dedicated staff approaches every case, every encounter, with honed, handed-down skills in listening and talking to child and parent.

The first and ultimate point of responsibility is the patient. That's one reason why even the chiefs of our services – who are some of the most seasoned and senior pediatricians in the area – know their patients and families personally.

Charles D. Vinocur, MD, Surgeon-in-Chief



delivered and managed by experienced staff

St. Christopher's is a training ground for both current and future pediatricians. Many top doctors are here. When the need arises, our staff members can quickly confer with other pediatric subspecialists at our medical center.

And at St. Christopher's, the people with experience make the **medical decisions**. Everyone who comes to us gets care from, or supervised by, experienced staff physicians. We have the determination and resources to give our patients high quality care.

breadth of services, range of specially targeted care

Our comprehensive continuum of departments and clinical sections enable us to cover a wide range of pediatric medicine. From heart or lung conditions to diseases of any other organs; from conditions involving genetics, birth, or physical problems to those related to the immediate environment, as well as those involving family or other social factors; from afflictions involving pain to those involving impairment of senses or mental capacity; and all manner of routine healthy-child care – we respond with the confident know-how of practitioners and teams specially focused on treating children in each of these areas.

Our pediatric generalist service, is ready any time, **day or night**. Whether a community physician has a diagnostic dilemma or a pediatrician wants confirmation of a care plan, we believe it's our job to be there. One phone call can get outpatient transfer or inpatient care for patients who need more rapid consultation, or attention more urgently, than through standard routes. Our patients can get same-day access to quality pediatric-subspecialist care and continuity of care from their consultative pediatrician.

establishes the mark across disciplines

Some of our clinicians are regional and national leaders in their fields, with a life-long commitment to their subspecialties and to staying at the cutting edge. Through their work, St. Christopher's boasts many other **points of pride**. These include a variety of historic achievements; special and excellent centers (see complete list on page ?); and frontline research that is furthering many specialties for children.

We have teams of seasoned clinicians specifically interested in managing complex, multisystem disorders. That kind of care may be difficult for patients to find.

Maureen Fee, MD, Chief of Developmental Pediatrics



drawing patients with all needs

Urgent transport also brings patients from across the region to take advantage of our emergency and acute-care services. In addition, patients and pediatricians **from various areas** seek our advice. We have our hands on some of the latest information, technology, and techniques. And yet, we are always mindful of caring for the complete patient – our teams include social workers, therapists, and other allied professionals as needed.



“For decades, some of the very best people in pediatric medicine, and its allied fields, have chosen to practice at St. Christopher’s, in part because of our culture of making the needs and the health of children the top priority. That orientation continues today.”

Marshall Jacobs, MD, Chief of Cardiothoracic Surgery

Our surgical services use conservative approaches, backed by operative skills:

- The highly trained **pediatric surgeons** of our Thoracic and Transplant Sections deal with the surgical needs of children of all ages with infections, tumors, malformations, and many other needs. These specialists also have a tradition in transplantation, while others in the section staff our Prenatal-Neonatal Management Center. In addition, the section has opened a new center for anorectal malformation and bowel continence problems. St. Christopher’s Center for Minimally Invasive Surgery offers cardiothoracic, laparoscopic pelvic, and other types of operations using minimally intrusive techniques.
- Our **orthopaedic services** is comprehensive in its care of children and adolescent spinal cord and limb conditions, injury, infection, tumors, spinal deformity (e.g., scoliosis), cerebral palsy, hip disease (DDH, slipped epiphysis) and foot deformity (e.g. clubfoot) are frequently evaluated and treated by our staff.
- In **cardiovascular medicine**, we evaluate and care for acquired and congenital defects, often using less-invasive approaches including, for instance, catheterization techniques for valve or other corrective surgery.

- In addition to experience in the surgical care of a wide range of brain and spinal cord conditions in infancy and childhood, the Section of **Neurosurgery** offers expertise in the reconstructive treatment of brachial plexus birth injury.
- Our **otolaryngologists** provide advanced diagnosis and treatment of problems of the pediatric airway, as well as disorders of speech and hearing.
- Our **plastic surgery** service offers craniofacial reconstruction as well as cosmetics, including in such long-standing services as our pediatric Burn Center.
- The **Urology** Section at St. Christopher's provides comprehensive care for the specialized needs of children with genital or urinary tract problems.
- The Section of **Ophthalmology** delivers comprehensive eye care for children, including surgery and other treatments for complex ocular disorders.

St. Christopher's offers equally high-quality care in these areas:

- Our neonatal intensive care unit is at the heart of our medical center. It provides a comprehensive program of tertiary care for critically ill newborns.
- Our multifaceted **allergy and pulmonary** programs offer advanced support for conditions such as cystic fibrosis, infant apnea, and BPD – and serve a large and growing asthma population. The specialized group uses challenge studies and treats a variety of chronic allergy-caused conditions.
- Our **hematology and oncology** service addresses many types of care for children with blood-related disorders such as sickle cell anemia, hemophilia, and leukemia and lymphomas.
- The Section of **Rheumatology** offers experienced care for juvenile rheumatoid arthritis, lupus, Lyme disease, acute rheumatic fever, musculoskeletal pain syndromes, scleroderma, and other conditions.
- Our specially trained physicians in **Adolescent Medicine** offer prevention and intervention, for such issues as menstrual disorders, sexually transmitted diseases, eating disorders, contraception, and evaluation for mental health issues, including substance abuse.
- The **Dialysis and Kidney** Transplant Center at St. Christopher's is one of the most experienced such facilities in the U.S. It provides inpatient care, both hemodialysis and peritoneal dialysis, home training, renal transplantation, and other services.

- Our **Neurology** program provides expertise in such areas as epilepsy, neonatal neurology, and neurometabolic diseases.
- Children experiencing cognitive or motor difficulties can find help and understanding in the **Developmental Pediatrics** Section, which offers services for children with suspected or diagnosed developmental problems, including mental retardation, autism (PDD), learning disabilities and attention deficit hyperactivity disorder (ADHD).
- Our Section of Clinical **Genetics** provides comprehensive evaluations of patients with birth defects, developmental delay, suspected genetic abnormalities, and family histories of genetic disorders. Advanced testing facilities available at St. Christopher's include laboratories for cytogenetic and metabolic analyses and other studies. The section offers genetics counseling to families.
- The Section of **Endocrinology, Diabetes and Metabolic** Disorders provides comprehensive specialty care, including for pituitary disorders, adrenal disease, and disorders of growth and pubertal development, with special interests that include hypoglycemia and juvenile diabetes.
- The Department of Dental Medicine provides oral maxillofacial surgery and periodontics, with special interests including reconstructive surgery, and orthognathic surgery.
- The **Child Life** staff at St. Christopher's Hospital for Children works at bedsides and in playrooms, using creative, educational, and therapeutic activities to help patients and families have a positive experience during their hospital stay, and to promote normal growth and development during longer stays.
- St. Christopher's has comprehensive **Physical Therapy** as well as **Speech and Hearing** services.
- And our fully certified laboratories offer a wide range of pediatric pathology services.

See complete list of programs on back inside cover.



“Our goals are in concert with those of referring physicians. Our strategy is to work in partnership with those physicians and other healthcare professionals and return patients to their care.”

Peter Pizzutillo, MD, Chief of Orthopaedic Surgery



“St. Chris is a warm, uplifting place because we are concerned about outcomes for children in a broad sense. Patients aren’t just diagnosed and treated here but are part of a group of people who give them a feeling of family.”

John William Moore, MD, MPH, Chief of Cardiology

knowledge of our important place

At St. Christopher’s, we know that our referrers and patients have choices about where to go for pediatric care. And we respond accordingly.

We understand the characteristics that have made St. Christopher’s a comforting resource for children for a century and quarter –that keep St. Christopher’s among the best children’s medical centers today – and we honor that identity.

into caring hands

The moment patients step into any of our offices – whether a satellite location, or a department on our campus – they step into our medical center’s entire system of care, with all the comprehensive back-up it entails.

We bring the same level of quality involvement to the most complex, acute cases that we do to ambulatory pediatrics within our hospital and to the general pediatric needs of North Philadelphia and other neighborhoods (through our large primary care practice on campus and our sub-specialty centers throughout Philadelphia, southern New Jersey and south-eastern Pennsylvania.

Our doctors, nurses, therapists, technicians, lab and office personnel, and other staff all focus strictly on the care of children. All the while supporting the relationship of the referring physician to the patient.

“Our goal is to be best decision-making clinicians we can possibly be.”

**Sarah Long, MD, President of the Medical Staff
Chief of Infectious Diseases**



provided with St. Christopher's quality

Our goal is clear: to offer the absolute best available preventive care, diagnosis, and treatment to children across many diseases, conditions, and health issues. The bywords of our approach to this goal are service and communication.

Our medical center and system is about leadership, innovation and compassion – today and tomorrow. For very rapid consultations, to medical needs lasting months or years or an entire childhood, St. Christopher's remains a trusted answer.

1 888-ST CHRIS

Medical and Surgical Services:

- **Adolescent Medicine and Gynecology**

... [through] ...

- **Urology**

Special Units and Programs:

- **Apnea Program**

... [through] ...

- **Transplant Surgery**

Support Services:

- **Child Life Services**

... [through] ...

- **Transport**

St. Christopher's Hospital for Children, in Philadelphia, is a respected, world-class pediatric medical center that has provided excellent care for 125 years. St. Christopher's offers referring physicians and their patient's ready access to experienced clinicians in many pediatric subspecialties. In primary care, surgery, congenital conditions, infectious diseases, and a host of areas, St. Christopher's provides dedicated knowledgeable and caring physicians and a range of other pediatric-specialized healthcare professionals whose number-one concern is the health and well being of children.



St. Christopher's
Hospital for Children





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